FOR 001.DGB SOP 001 Cosmetic Survey Questionary

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Dear Customer,

we are pleased to inform you that the products we manufacture and distribute are strictly tested and in compliance with the current Regulations EU 1223/2009 for cosmetic products; however intolerance to some of the contained ingredients cannot be excluded.

If any harmful effect occurred after the application of the cosmetic product, we kindly ask you to fulfil the following form, in order to be able to identify the causes of the intolerance and prevent indisposition.

1) CUSTOMER INFORMATION

Name and Surname:	
Age :	

Gender:

male

female

2) INFORMATION ABOUT THE COSMETIC PRODUCT

Name:
Cosmetic Category:
Batch number: Purchase address (Shop Name, City, Street Number)
First use?: YESNO
Frequency of useuntil
Has the application of the cosmetic product been suspended? YESNO
Days passed between application and appearance of symptoms:
Did the reaction got any better after application suspension? YESNO
Did you reapplied the product? YESNO
Did the symptoms return after the reapplication of the cosmetic product? YESNO
Kind of use
While using the cosmetic product, did you assume or use other products (such as medicines, other products herb based, medical herbs, homeopathy, nutritional supplements, other cosmetics, household products, tattoos, etc)? YES NO
Please specify
Disease YES NO NO
Please specify
Doctors and relevant information of interest to the previous use of cosmetics (es. allergy, previous reaction to
cosmetic product use, etc)
YESNO
Please specify
3) REACTION DESCRIPTION

 Reaction start____/____(dd/mm/yyyy)

 Duration of reaction: hour___:___day____week____

 Is the reaction still in progress_____solved____(date of termination____/____)

Reaction zone:

- scalp
- cheeks
- armpits
- thights
- foot
- neck

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- abdomen
- arm 🧧
- forearm
- hand
- front
- outline mouth
- torso
- legs
- superior eyelid
- inferior eyelid
- mucous

4)	IN CASE OF MEDICAL	ADVICE
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Doctor name _ address	
Phone number	
e- mail	
	medical diagnosis and allergy test:

5) PERSONAL DATA DISCLOSURE

In accordance with EU Regulation No. 2016/679 "GDPR" and local privacy laws, Dolce&Gabbana Beauty S.r.l. (hereinafter "Data Controller") provides you with the following information regarding the collection, use, disclosure, or processing of your personal data.

The Data Controller is Dolce&Gabbana Beauty S.r.l., located at Via Goldoni 10, 20129 Milan, Italy.

Date

A. Purpose and Legal Basis for Processing

Personal data will be processed for the purpose of managing the reporting of safety information related to cosmetic vigilance activities.

The data you provide will therefore be processed for:

- a. Timely identification of unknown adverse effects and quantification of their frequency and impact;
- b. Contacting you for additional information about the reported effect;
- c. Assessing the causal relationship between cosmetic use and the observed adverse effect;
- d. Improving and/or updating the safety information already known;

e. Notifying the competent authority of the Member State under Regulation (EC) No. 1223/2009 about such information, only in case of serious adverse effects affecting consumers of the cosmetic product.

The treatments mentioned above are necessary to fulfill a legal obligation established by current regulations on cosmetovigilance.

B. Data Retention Period

The data will be retained for the time necessary to fulfill legal obligations. In any case, personal safety-related information will be kept for up to 10 years.

After the retention period expires, the personal data will be automatically deleted or permanently anonymized in an irreversible manner.

C. Provision of Data

Providing data is necessary to achieve the purpose of managing the reporting of safety information. Failure to

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provide the data will prevent the achievement of the above purposes but will not affect the possibility of completing the purchase.

D. Recipients of Personal Data

The data may be processed by:

- Dolce & Gabbana Beauty staff;
- Dolce & Gabbana Beauty partners who assist in the management of safety information reporting (e.g., casualty assessment).
 The data may also be disclosed to:
- Entities acting as Data Controllers, such as supervisory and control authorities or other public entities legally authorized to request data, such as judicial and/or public security authorities;
- Third parties, independent Data Controllers, particularly professionals or legal or fiscal consulting firms. A full list of recipients of personal data can be requested by writing to: privacy@dolcegabbana.it or to the postal addresses indicated in this notice.
- E. Data Transfer Outside the European Union

Your data will be processed and stored in Italy and will not be transferred to any non-EU countries.

F. Data Subject Rights under the GDPR

Under applicable laws, you may at any time request information about the personal data collected, used, or processed by the Data Controller, and request access to such personal data, request its integration, correction, or deletion, request the limitation of processing, and object to the processing of your data. Data subjects have the right to obtain further information regarding their personal data, including: (i) the types of personal data processed; (ii) decisions made based on automated processing; (iii) the criteria used to determine the retention period of personal data; (iv) and the measures taken to mitigate risks in case of a data breach. To exercise the above rights and/or submit requests or complaints regarding the processing of personal data, you can send a request to the Data Controller by writing to the email address privacy@dolcegabbana.it or to the postal addresses and contact details indicated in this notice. Additionally, you may file a complaint with the competent supervisory authority.

G. Data Protection Officer (DPO)

The Data Protection Officer is available at the following email address: *dpo.beauty@dolcegabbana.it*.

I declare that I received and read the information notice concerning the processing of my personal data.

Date___/ ___/

Signature $\sqrt{}$